

Field of study **Sciences and engineering**

Training available in

Apprenticeship

Continuing education

#### **How to apply :**

<https://www.univ-gustave-eiffel.fr/en/formation/applications-and-enrolment/applications>

#### **Course venue :**

Campus Marne la Vallée - Serris - Institut Francilien d'Ingénierie des Services (IFIS) 6-8 cours du Danube 77700 Serris

#### **Calendar :**

- Term starts: early October - Work-study programme: 1 week at the university / 1 week on placement (school holidays in the company)

#### **Contacts :**

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#### **More information :**

For further details :  
<https://www.univ-gustave-eiffel.fr/international/etudiants-internationaux>  
Service Information,  
Orientation et Insertion Professionnelle (SIO-IP) :  
[sio@univ-eiffel.fr](mailto:sio@univ-eiffel.fr) / Tel : +33 1 60 95 76 76



# Master's degree Quality, Health and Safety Quality, Security and IT



Institut Francilien d'ingénierie des Services (IFIS)

Master's degree M1 M2

#### **TO GET THERE**

This course is open to students who have completed three years of higher education (general Licence degree) and/or students with 180 ECTS credits.

Students are accepted after a selection process based on application (academic results, experience, references, cursus, etc.), followed by tests and an individual interview (test results, applicant motivations, objectives, etc.).

#### **ACQUIRED SKILLS**

- Designing a quality approach: being familiar with the regulatory frameworks related to IS, leading the transformation of uses and skills.
- Project management: managing a team, acquiring a fact-based approach to decision making, being a driving force behind proposals, knowing how to unite people around an approach of continuous improvement and excellence.
- Analysing the dimensions of a given situation: identifying client needs and proposing the best solutions, making technical decisions and identifying, monitoring and integrating the legal and technical requirements and compliance.
- Acting in a responsible and professional manner.

#### **YOUR FUTURE CAREER**

Graduates work in the field of information systems management, as IT project managers, IT quality engineers, IT quality experts, project managers, etc., or, for students who wish to pursue a career in research, further study through a PhD is possible (notably at the DICEN IDF laboratory of Paris-Est Marne-la-Vallée).

#### **BENEFITS OF THE PROGRAM**

- A work-study course recognised by major French companies.
- Strong involvement of professionals in teaching.
- Individual and group work for academic assignments (dissertation, research article, major oral presentation) or projects to open up the field of reflection (business creation).
- Personalised support in addition to that provided by the apprenticeship tutor.
- Conferences by professionals or experts who present their experiences and inspire reflection on the use of the tools and methods studied during the course.

More information



# PROGRAM

## SEMESTER 1

### Fondamentaux de la qualité (ECTS:13)

- Business English
- Outils Informatiques et Mathématiques
- Organisation de l'Entreprise et Management
- Postures managériales et gestion des ressources humaines
- SMQ, ISO 9001

### Qualité des Systèmes d'Information (ECTS:17)

- Processus et sécurité SI
- Approche système SI
- Outils d'analyse et de résolution de problème
- Référentiel projet SI
- Management des projets SI
- Test Recettes et Déploiement

## SEMESTER 2

### Connaissance de l'Entreprise (ECTS:10)

- Droit
- Business English
- Approche Economique Générale
- Communication
- Système de Management Intégré
- Management de Projets

### Ouverture (ECTS:7)

- Méthodologie
- Etude bibliographique
- Projet Tutoré

### Management qualité SI (ECTS:3)

- Pilotage et Supervision d'un SI
- Référentiel Management SI
- Achat Prestation outsourcing
- Analyse du besoin, Spécification

### Professionalisation (ECTS:12)

## SEMESTER 3

### Fondamentaux de la qualité (ECTS:16)

- Professionnal English
- Managements par projets, Conduite du Changement
- Management des Risques
- Prises de Décision
- Excellence er Performances Economiques
- Lean Management

### Qualité des Systèmes d'Information (ECTS:14)

- Evaluation de la Conformité des SI
- Sécurité Informatique
- Management de la Performance, Green-IT
- Méthodes MOA-MOE

## SEMESTER 4

### Management (ECTS:7)

- Management des Ressources Humaines
- Management de l'Innovation
- Responsabilité Sociétale des Entreprises
- Management de l'Excellence
- Besoin et Attente des Parties Intéressées

### Recherche (ECTS:7)

- Mémoire de Recherche
- Méthodologie (Qualité en Recherche)
- Grand Oral
- Conférences et Vie Associative

### Management Qualité des SI (ECTS:4)

- Maintenance et Big Data
- BSC Management de la Performance
- Lean IT
- Réengineering des Processus

### Professionnalisation (ECTS:12)